Seventy to 80% of all patient harming errors include poor teamwork and miscommunication in the list of primary root causes.

Teamwork between departments is persistently one of the lowest-rated areas in the AHRQ Safety Climate Survey. Silos and their barrier to inter-departmental collaboration are one of the most common complaints I hear from healthcare managers. Handoffs between caregivers have been called "the most dangerous part of a hospital visit."

Now you can address all of these issues with two of the best patient safety tools I have ever seen - **Absolutely free!**

1. SOS

This is a new HIPAA compliant software program from Kolkin Corp. that can be downloaded in less than three minutes onto any computer inside the firewall at your facility - without IT support!

It's as easy as loading an app on your phone.

Once installed, clinicians can use their own smart phone or tablet and the power of social media (think Google Docs and Facebook for simultaneous sharing and posting - only encrypted for HIPAA compliance) to share limited patient information critical to error-free handoffs.

It has auto-complete and auto-correct using ICD-10 codes, and allows for clinician-to-clinician handoffs, or clinical team-to-clinical team transfers between services. You can figure out how to use it in about 10 minutes, and total department adoption typically takes 48 hours or less.

It is so easy to use and so effective because the program was developed by a surgeon and a technical genius from Google.

The basic version for a single user without inter-connectivity is absolutely free and can be downloaded here.

The "Pro" version with inside-the-firewall Wi-Fi or internet connectivity (nothing is ever transmitted to the "cloud") is available for a small user license fee that is good for a LIFETIME. A typical surgical services department can be equipped for around $2000. It is available here.

Want to stop handoff mistakes and critical information falling through the cracks? Get this software. You will be amazed at its simplicity and effectiveness.

2. Safer Sign Out

This tool, from the Emergency Medicine Patient Safety Foundation (EMPSF) is best described as a paper version of the SOS software designed just for emergency medicine clinicians.

Created by an emergency medicine physician and extensively tested in multiple emergency rooms, this tool will delight your ER staff with easy and time efficient comprehensive patient handoffs.

Pilot studies have shown that emergency departments using this tool have:

- Higher Physician Satisfaction
- Lower Reported Serious Harm
- Better ER Nurse/Team-Communication
- Fewer Delays in Care
- Fewer Lapses in Care

This mistake-stopping tool and all implementation training materials and videos are available absolutely free from EMPSF here. You should get it now, as EMPSF will soon be charging a fee for the training materials (although the SSO tool itself will remain cost-free.)

On-site implementation training and coaching is available from EMPSF for a reasonable fee.

A Bonus You Do Not Want to Miss

I believe in SOS so much that for the first hospital that purchases and downloads the Pro version of SOS, and is the first to notify me by email that you have purchased it and installed it, I will reimburse the hospital their SOS license fees up to $2000 and provide up to 2 hours of webinar implementation training by an SOS-trained expert (which can be used in multiple sessions.)

I also believe in SSO so much that for the first ED that downloads and agrees to implement SSO, and

is the first to have their Emergency Services Director notify me by email, I will provide one day of on-site implementation coaching by an EMPSF-trained expert. This is a $3500 value. The hospital must pay travel expenses.

Please read these offers closely and make sure you understand completely what I am asking you to do in return for my financial support.

These are two serious offers for two serious patient safety tools that work.

You have no excuses.

Get busy.

Be first.

If you can't personally use these tools, please send this email to someone who can.